

**CINNAMON MUELLER**  
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September 22, 2005

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

**Re:     Armstrong Digital Services, Inc. ("Armstrong Telephone")  
        Subscriber Acknowledgement Report, September 22, 2005  
        WC Docket No. 05-196**

Dear Ms. Dortch:

We write on behalf of Armstrong Telephone. This Report updates Armstrong Telephone's compliance with the customer notification requirements of 47 CFR § 9.5, and its report filed on September 1, 2005.

**Percentage of subscribers to whom Armstrong Telephone has delivered notices and warning stickers.** Armstrong Telephone has notified all of its VoIP customers in writing of the limitations on its E911 services, and provided warning stickers to all of its VoIP customers.

**Percent of subscribers from whom Armstrong Telephone has obtained affirmative acknowledgements; planned actions toward customers who do not affirmatively acknowledge having received and understood the advisory.** Armstrong Telephone has received affirmative acknowledgements from mostly all of its VoIP customers. Armstrong Telephone continues its diligent efforts to obtain acknowledgements from the remainder of its customers:

- On September 18, 2005, Armstrong Telephone sent an acknowledgement form, along with a stamped, self-addressed envelope and Armstrong Telephone's fax number, to every customer from whom it has not received an acknowledgement. It also sent the form via email to each of these customers.
- Armstrong Telephone will follow up with phone calls to each of these customers within the next week.
- In the next several weeks, Armstrong Telephone will begin using a third-party vendor to obtain electronic acknowledgements from new customers prior to connecting the customer's VoIP services. This method will ensure that Armstrong Telephone will receive acknowledgements from all of its customers on a going-forward basis. In addition, Armstrong Telephone will continue to obtain hard-copy acknowledgements from each new subscriber.

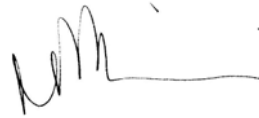
Consistent with past performance and Armstrong Telephone's compliance with the FCC's regulations, Armstrong Telephone expects to receive affirmative acknowledgements from substantially all of its current customers by September 30, 2005, and to receive them from all of its new subscribers on a going-forward basis.

**Soft or warm disconnect.** Armstrong Telephone provides subscribers with a fixed VoIP product with robust E911 service that includes reliable customer location information. Further, Armstrong Telephone has already warned its customers of the limitations on its VoIP services, and

continues to make diligent efforts to obtain affirmative acknowledgements from the small percentage of its subscribers who have not yet submitted their acknowledgement forms.

If you have any further questions, please contact me.

Regards,

A handwritten signature in black ink, appearing to read 'NP', followed by a horizontal line.

Nicole Paolini-Subramanya  
Attorney for Armstrong Telephone